

## Kresge Learning Support Services

Kresge Library Services supports the curriculum at the Ross School of Business through:

- Course Materials coordination (digital course materials), including TEXTPAK (optional printed copy) distributed at the Kresge Annex (102 Legal Research building.)
- Supporting CTools & Canvas for courses and project sites.
- Assisting with Course Reserves housed at the Askwith Media Library – Shapiro Undergraduate Library.
- Assisting with document retrieval, Interlibrary Loan (ILL) and University Library Book Requests (items can be designated to be picked up at the Kresge Reference Desk – Modular Offices.)
- Managing the Assignment and Exam Program at the Kresge Annex - 102 Legal Research Building

Service Area	Contact Information
General Questions about Course Materials, TEXTPAKs, Assignment and Exam Program, and CTools.	<b>kresge_learn@umich.edu</b>
Document Retrieval, ILL & Course Reserves	<b>kresgedocumentretrieval@umich.edu</b>
Copyright Issues	Corey Seeman 764-9969 cseeman@umich.edu

## Kresge Reference & Resource Services

The Library provides many services to support the research needs of our faculty and students. These services include: general reference, instruction on using library resources, management of our library resources, and citation assistance. Kresge Library's Faculty Research Service provides for more extensive research needs, literature and citation searches.

Service Area	Contact Information	
Reference Services & Action-Based Learning Coordination	Laura Berdish	763-9360 berdish@umich.edu
Faculty Research Service	Celia Ross	763-5452 caross@umich.edu
	Laura Berdish	763-9360 berdish@umich.edu
	Danguole Kviklys	764-8424 dkviklys@umich.edu
	Sally Ziph	764-5532 sweston@umich.edu
Library Instruction	Sally Ziph	764-5532 sweston@umich.edu
Purchase of library resources	Jennifer Zimmer	764-6845 jamm@umich.edu
	John Sterbenz	764-5746 jsterben@umich.edu
Library policies, services, and other questions	Corey Seeman	764-9969 cseeman@umich.edu

## Academic Departmental Liaisons

Library liaisons work with the faculty, students and staff of the departments to ensure that we meet the unique needs of each area. Contact your liaison to inquire about finding specific information, purchasing databases, journals, suggesting resources for your courses, etc.

Accounting	Celia Ross	763-5452 caross@umich.edu
Business Communication	Sally Ziph	764-5532 sweston@umich.edu
Business Economics & Public Policy	Laura Berdish	763-9360 berdish@umich.edu
Business Law	Sally Ziph	764-5532 sweston@umich.edu
Entrepreneurial Studies	Laura Berdish	763-9360 berdish@umich.edu
Finance	Celia Ross	763-5452 caross@umich.edu
Management & Organizations	Corey Seeman	764-9969 cseeman@umich.edu
Marketing	Corey Seeman (interim)	764-9969 cseeman@umich.edu
Strategy	Laura Berdish	763-9360 berdish@umich.edu
Technology & Operations (including Supply Chain Management)	Danguole Kviklys	764-8424 dkviklys @umich.edu