

Curriculum Vitae CAROLYN YOON

University of Michigan
Stephen M. Ross School of Business
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Education

Ph.D. Duke University, Fuqua School of Business; Field: Business Administration
M.B.A. UCLA, Anderson Graduate School of Management
A.B. University of California, Berkeley

Current Academic and Research Appointments

2020 – present Associate Dean for Diversity, Equity, & Inclusion, University of Michigan
Stephen M. Ross School of Business

2020 – present Wilbur K. Pierpont Collegiate Professor of Management, University of Michigan
Stephen M. Ross School of Business

2016 – present Professor of Marketing, University of Michigan
Stephen M. Ross School of Business

1999 – present Faculty Associate, Institute for Social Research, University of Michigan
Research Center for Group Dynamics

2006 – 2016 Associate Professor of Marketing, University of Michigan
Stephen M. Ross School of Business

Winter, 2014 Visiting Scholar, Stanford University, Department of Psychology

Fall, 2013 Visiting Scholar, INSEAD, France, Marketing Department

1999 – 2006 Adjunct Assistant Professor of Psychology, University of Michigan
Cognition and Perception Area

1998 – 2006 Assistant Professor of Marketing, University of Michigan
Stephen M. Ross School of Business

1995 – 1998 Assistant Professor of Marketing, University of Toronto
Joseph L. Rotman School of Management

Publications in Refereed Journals

Yu, Qinggang, Anthony P. King, Carolyn Yoon, Israel Liberzon, Stacey M. Schaefer, Richard J. Davidson, and Shinobu Kitayama (2021), “Interdependent Self-Construal Predicts Increased Gray Matter Volume of Scene Processing Regions in the Brain,” *Biological Psychology*, 161, 108050.

Carpenter, Stephanie M., Rebecca Chae, and Carolyn Yoon (2020), “Creativity and Aging: Positive Consequences of Distraction,” *Psychology and Aging*, 35(5), 654-662.

Glazer, James, Anthony King, Carolyn Yoon, Israel Liberzon, and Shinobu Kitayama (2020), “DRD4 Polymorphisms Modulate Reward Positivity and P3a in a Gambling Task: Exploring a Genetic Basis for Cultural Learning,” *Psychophysiology*, 57(10), e13623.

Publications in Refereed Journals (continued)

- Kitayama, Shinobu, Qinggang Yu, Anthony P. King, Carolyn Yoon, and Israel Liberzon (2020), "The Gray Matter Volume of the Temporoparietal Junction varies across Cultures: A Moderating Role of the Dopamine D4 Receptor Gene (DRD4)," *Social Cognitive and Affective Neuroscience*, 15(2), 193-202.
- Yu, Qinggang, Nobuhito Abe, Anthony King, Carolyn Yoon, Israel Liberzon, and Shinobu Kitayama (2019), "Cultural Variation in the Gray Matter Volume of the Prefrontal Cortex is Moderated by the Dopamine D4 Receptor Gene (DRD4)," *Cerebral Cortex*, 29(9), 3922-3931.
- Amatulli, Cesare, Alessandro M. Peluso, Gianluigi Guido, and Carolyn Yoon (2018), "When Feeling Younger Depends on Others: The Effects of Social Cues on Older Consumers," *Journal of Consumer Research*, 45(4), 691-709.
- Javanbakht, Arash, Steven H. Tompson, Shinobu Kitayama, Anthony King, Carolyn Yoon, and Israel Liberzon (2018), "Gene by Culture Effects on Emotional Processing of Social Cues among East Asians and European Americans," *Behavioral Sciences*, 8(7), 62.
- Tompson, Steven H., Sarah T. Huff, Carolyn Yoon, Anthony King, Israel Liberzon, and Shinobu Kitayama (2018), "The Dopamine Receptor Gene (DRD4) Modulates Cultural Variation in Emotional Experience," *Culture and Brain*, 6(2), 118-129.
- Genevsky, Alexander, Carolyn Yoon, and Brian Knutson (2017), "When Brain Beats Behavior: Neuroforecasting Crowdfunding Outcomes," *Journal of Neuroscience*, 37(36), 8625-8634.
Featured in *The New Scientist*, *Marketwatch*, *Michigan News*.
- Mourey, James A., Jenny G. Olson, and Carolyn Yoon (2017), Products as Pals: Engaging with Anthropomorphic Products Mitigates the Effects of Social Exclusion," *Journal of Consumer Research*, 44(2), 414-431.
Featured in *The Chicago Tribune*.
- Mantonakis, Antonia, Norbert Schwarz, Amanda Wudarszewski, and Carolyn Yoon (2017), "Malleability of Taste Perception: Biasing Effects of Rating Scale Format on Taste Recognition, Product Evaluation, and Willingness to Pay," *Marketing Letters*, 28(2), 293-303.
- Lambert-Pandraud, Raphaelle, Gilles Laurent, Etienne Mullet, and Carolyn Yoon (2017), "Impact of Age on Brand Awareness Sets: A Turning Point in Consumers' Early 60s," *Marketing Letters*, 28(2), 205-218.
- Karmarkar, Uma, and Carolyn Yoon (2016), "Consumer Neuroscience: Advances in Understanding Consumer Psychology," *Current Opinion in Psychology: Consumer Behavior*, 10, 160-165.
- Kitayama, Shinobu, Anthony King, Ming Hsu, Israel Liberzon, and Carolyn Yoon (2016), "Dopamine-System Genes and Cultural Acquisition: The Norm Sensitivity Hypothesis," *Current Opinion in Psychology: Culture*, 8, 167-174.
- Hsu, Ming, and Carolyn Yoon (2015), "The Neuroscience of Consumer Choice," *Current Opinion in Behavioral Sciences: Neuroeconomics*, 5, 116-121.
- Camerer, Colin, and Carolyn Yoon (2015), "Introduction to the Journal of Marketing Research Special Issue on Neuroscience and Marketing," *Journal of Marketing Research*, 52(4), 423-426.
- Plassmann, Hilke, Vinod Venkatraman, Scott Huettel, and Carolyn Yoon (2015), "Consumer Neuroscience: Applications, Challenges, and Possible Solutions," *Journal of Marketing Research*, 52(4), 427-435.
- Kitayama, Shinobu, Anthony King, Carolyn Yoon, Steve Tompson, Sarah Huff, and Israel Liberzon (2014), "The Dopamine Receptor Gene (DRD4) Moderates Cultural Difference in Independent versus Interdependent Social Orientation," *Psychological Science*, 25(6), 1169-1177.

Publications in Refereed Journals (continued)

- Atakan, Sinem, Richard P. Bagozzi, and Carolyn Yoon (2014), "Consumer Participation in the Design and Realization Stages of Production: How Self-Production Shapes Consumer Evaluations and Relationships to Products," *International Journal of Research in Marketing*, 31(4), 395-408.
- Smidts, Ale, Ming Hsu, Alan G. Sanfey, Maarten A.S. Boksem, Richard B. Eibstein, Scott A. Huettel, Joseph Kable, Uma Karmarkar, Shinobu Kitayama, Brian Knutson, Israel Liberzon, Terry Lohrenz, Mirre Stallen, and Carolyn Yoon, (2014), "Advancing Consumer Neuroscience," *Marketing Letters*, 25(3), 257-267.
- Cassidy, Brittany S., Trey Hedden, Carolyn Yoon, and Angela H. Gutchess (2014), "Age Differences in Medial Prefrontal Activity for Subsequent Memory of Truth Value," *Frontiers in Psychology: Emotion Science*, 5(87), 1-10.
- Atakan, Sinem, Richard P. Bagozzi, and Carolyn Yoon (2014), "Make it Your Own: How Process Valence and Self-Construct Affect Evaluation of Self-Made Products," *Psychology and Marketing*, 31(6), 451-468.
- Mourey, James A., Daphna Oyserman, and Carolyn Yoon (2013), "One Without the Other: Seeing Relationships in Everyday Objects," *Psychological Science*, 24(9), 1615-1622.
- Huff, Sarah, Carolyn Yoon, Fiona Lee, Alekhya Mandadi, and Angela H. Gutchess (2013), "Self-Referential Encoding and Processing in Bicultural Individuals," *Culture and Brain*. 1 (1), 16-33.
- Yoon, Carolyn, Richard Gonzalez, et al. (2012), "Decision Neuroscience and Consumer Decision Making," *Marketing Letters*, 23 (2), 473-485.
- Shiv, Baba and Carolyn Yoon (2012) "Integrating Neurophysiological and Psychological Approaches: Towards an Advancement of Brand Insights," *Journal of Consumer Psychology*, 22 (1), 3-6.
- Beadle, Janelle N., Carolyn Yoon, and Angela H. Gutchess (2012), "Age-related Neural Differences in Affiliation and Isolation," *Cognitive, Affective, and Behavioral Neuroscience*, 12 (2), 269-279.
- Carpenter, Stephanie and Carolyn Yoon (2012), "Aging and Consumer Decision Making," *Annals of the New York Academy of Sciences*, 1235, E1-E12.
- Reimann, M., Alan J. Malter, ...Carolyn Yoon, and Chen-Bo Zhong (2012), "Embodiment in Judgment and Choice," *Journal of Neuroscience, Psychology, and Economics*, 5 (2), 104-123.
- Yoon, Carolyn, Richard Gonzalez, and James R. Bettman (2009), "Using fMRI to Inform Marketing Research: Challenges and Opportunities," *Journal of Marketing Research*, 46 (1), 17-19.
- Dietvorst, Roeland C., Willem J.M.I. Verbeke, Richard P. Bagozzi, Carolyn Yoon, Marion Smits, and Aad van der Lugt (2009), "A Sales Force-Specific Theory-of-Mind Scale: Tests of Its Validity by Classical Methods and Functional Magnetic Resonance Imaging," *Journal of Marketing Research*, 46 (5), 653-668.
- Yoon, Carolyn, Catherine A. Cole, and Michelle Lee (2009), "Consumer Decision Making and Aging: Current Knowledge and Future Directions," target article for Research Dialogues, *Journal of Consumer Psychology*, 19 (1), 2-16.
- Cole, Catherine A., Michelle Lee, and Carolyn Yoon (2009), "An Integration of Perspectives on Aging and Consumer Decision Making," *Journal of Consumer Psychology*, 19 (1), 35-37.
- Gutchess, Angela H., Elizabeth A. Kensinger, Carolyn Yoon, and Daniel L. Schacter (2007), "Aging and the Self-Reference Effect in Memory," *Memory*, 15 (8), 822-837.

Publications in Refereed Journals (*continued*)

- Yoon, Carolyn, Michelle P. Lee, and Shai Danziger (2007), "The Effects of Optimal Time of Day on Persuasion Processes in Older Adults," *Psychology and Marketing*, 24 (5), 475-495.
- Hedden, Trey and Carolyn Yoon (2006), "Individual Differences in Executive Processing Predict Susceptibility to Interference in Verbal Working Memory," *Neuropsychology*, 20 (5), 511-528.
- Yoon, Carolyn, Angela H. Gutchess, Fred Feinberg and Thad A. Polk (2006), "A Functional Magnetic Resonance Imaging Study of Neural Dissociations between Brand and Person Judgments," *Journal of Consumer Research*, 33 (1), 31-40.
Featured in *Seed Magazine*, *The Globe and Mail*; on the *Discovery Channel*.
- Yoon, Carolyn, Fred M. Feinberg and Angela H. Gutchess (2006), "Pictorial Naming Specificity across Ages and Cultures: A Latent Class Analysis of Picture Norms for Younger and Older Americans and Chinese," *Gerontology*, 52, 295-305.
- Gutchess, Angela H., Carolyn Yoon, Ting Luo, Fred Feinberg, Qicheng Jing, Richard E. Nisbett, and Denise C. Park (2006), "Categorical Organization in Free Recall across Culture and Age," *Gerontology*, 52, 314-323.
- Boduroglu, Aycesan, Carolyn Yoon, Ting Luo, and Denise C. Park (2006), "Age-Related Stereotypes: A Comparison of American and Chinese Cultures." *Gerontology*, 52, 324-333.
- Krishna, Aradhna, Mary Wagner, Carolyn Yoon, and Rashmi Adaval (2006), "The Effects of Extreme-Priced Products on Reservation Prices," *Journal of Consumer Psychology*, 16 (2), 176-190.
- Yoon, Carolyn, Gilles Laurent, Helene H. Fung, Richard Gonzalez, Angela H. Gutchess, Trey Hedden, Raphaëlle Lambert-Pandraud, Denise C. Park, Ellen Peters and Ian Skurnik (2005), "Cognition, Persuasion and Decision Making in Older Consumers," *Marketing Letters*, 16 (3/4), 429-441.
- Skurnik, Ian, Carolyn Yoon, Denise C. Park and Norbert Schwarz (2005), "How Warnings about False Claims Become Recommendations," *Journal of Consumer Research*, 31 (4), 713-724. (Lead Article).
Winner of 2008 Best Article Award, *Journal of Consumer Research*.
Featured in *The New York Times*, *The Washington Post*, *Der Spiegel*; on *National Public Radio* and the *Science Update* radio program sponsored by the American Association for the Advancement of Science (AAAS).
- Kirmani, Amna, Michelle Lee, and Carolyn Yoon (2004), "Procedural Priming Effects on Spontaneous Inference Formation," *Journal of Economic Psychology*, 25 (6), 859-875.
- Yoon, Carolyn, Ping Hu, Fred Feinberg, Angela Hall Gutchess, Trey Hedden, Hiu-Ying Chen, Qicheng Jing, Yao Cui and Denise C. Park (2004), "Category Norms as a Function of Culture and Age: Comparisons of Item Responses to 105 Categories by American and Chinese Adults," *Psychology and Aging*, 19 (3), 379-393. (Lead Article)
- Yoon, Carolyn, Fred Feinberg, Ting Luo, Trey Hedden, Angela Hall Gutchess, Hiu-Ying Chen, Joseph A. Mikels, Shulan Jiao, and Denise C. Park (2004), "A Cross-Culturally Standardized Set of Pictures for Younger and Older Adults: American and Chinese Norms for Name Agreement and Familiarity," *Behavior Research Methods*, 36 (4) 639-649.
- Yoon, Carolyn, Lynn Hasher, Fred Feinberg, Tamara A. Rahhal, and Gordon Winocur (2000), "Cross-cultural Differences in Memory: The Role of Culture-based Stereotypes about Aging," *Psychology and Aging*, 15 (4), 694-704.

Publications in Refereed Journals (*continued*)

- Yoon, Carolyn (1997), "Age Differences in Consumers' Processing Strategies: An Investigation of Moderating Influences," *Journal of Consumer Research*, 24 (3), 329-342.
- Linville, Patricia, Gregory Fischer, and Carolyn Yoon (1996), "Perceiving Covariations Among the Features of Ingroup and Outgroup Members: The Outgroup Covariation Effect," *Journal of Personality and Social Psychology*, 70 (3), 421-436. (Lead Article)

Books (co-edited)

- Drolet, Aimee and Carolyn Yoon (2021), *The Aging Consumer: Perspectives from Psychology and Marketing*, Routledge.
- Drolet, Aimee, Norbert Schwarz, and Carolyn Yoon (2010), *The Aging Consumer: Perspectives from Psychology and Economics*, Routledge.
Named one of 10 Most Important Academic Books in Business, Management, and Labor in 2011, based on 7,000+ books reviewed by *Choice* (the review journal of the American Library Association and Association of College & Research Libraries).

Book Chapters

- Genevksy, Alexander and Carolyn Yoon (in press), "Neural Basis of Consumer Decision Making and Neuroforecasting," in *APA Handbook of Consumer Psychology*, (eds., Kahle, Lowrey, and Huber), American Psychological Association.
- Carpenter, Stephanie, Rebecca Chae, Yeonjin Sung, and Carolyn Yoon (in press), "The Influence of Creativity on Objective and Subjective Well-being in Older Adulthood," in *The Aging Consumer: Perspectives from Psychology and Marketing*, (eds. Drolet and Yoon), Routledge, 279-297.
- Peluso, Alessandro M., Cesare Amatulli, Carolyn Yoon, and Gianluigi Guido (in press), "Subjective Age and Older Consumers," in *The Aging Consumer: Perspectives from Psychology and Marketing*, (eds. Drolet and Yoon), Routledge, 237-258.
- Shaw, Steven D., Yavuz Acikalin, Baba Shiv, and Carolyn Yoon (2019), "Neuroscientific Methods and Tools in Consumer Research," in *Handbook of Research Methods in Consumer Psychology*, (eds. Kardes, Herr, and Schwarz), Taylor and Francis/Routledge, 293-316.
- Yoon, Carolyn and Stephanie Carpenter (2017), "Ageing and Consumer Behaviour: Challenges and Opportunities," in *Routledge International Handbook of Consumer Psychology*, (eds. Jansson-Boyd and Zawisza), Taylor and Francis, 486-502.
- Carpenter, Stephanie and Carolyn Yoon (2015), "Aging and Consumer Decision Making," in *Aging and Decision-Making: Empirical and Applied Perspectives* (eds. Hess, Loeckenhoff, and Strough), Elsevier, 351-371.
- Webster, Noah, Toni C. Antonucci, Carolyn Yoon, Wayne R. McCullough, Debra Fin, and Deb Hartsell (2014), "Older Adults as Consumers: An Examination of Differences by Birth Cohort," in *The Interdisciplinary Science of Consumption* (eds. Preston, Kringselbach, and Knutson), The MIT Press, 281-298.
- Yoon, Carolyn, Ian Skurnik, and Stephanie Carpenter (2013), "Aging and Consumption" in *Identity and Consumption*, (eds. Belk and Ruvio), Routledge, 187-194.
- Plassmann, Hilke, Carolyn Yoon, Fred Feinberg, and Baba Shiv (2011), "Consumer Neuroscience," in *Wiley International Encyclopedia of Marketing* (Vol. 3, eds. Bagozzi and Ruvio), West Sussex, U.K.: John Wiley & Sons, 115-122.

Book Chapters (continued)

- Skurnik, Ian, Carolyn Yoon, and Norbert Schwarz (2011), "Thinking About Health and Obesity: How Consumers' Mental Experiences Influence Health Judgments," in *Leveraging Consumer Psychology for Effective Health Communications*, (eds. Batra, Anand Keller, and Strecher), M.E. Sharpe.
- Yoon, Carolyn, Fred Feinberg, and Norbert Schwarz (2010), "Older Consumers and Satisfaction," in *The Aging Consumer: Perspectives from Psychology and Economics*, (eds. Drolet, Schwarz, and Yoon), Routledge.
- Yoon, Carolyn and Catherine Cole (2008), "Aging and Consumer Behavior," in *Handbook of Consumer Psychology* (eds. Haugtvedt, Herr, and Kardes), Lawrence Erlbaum Associates.
- Mantonakis, Antonia, Bruce Whittlesea and Carolyn Yoon (2008), "Consumer Memory, Fluency, and Familiarity," in *Handbook of Consumer Psychology*, (eds. Haugtvedt, Herr, and Kardes), Lawrence Erlbaum Associates.
- Schwarz, Norbert, Lawrence J. Sanna, Ian Skurnik, and Carolyn Yoon (2007), "Metacognitive Experiences and the Intricacies of Setting People Straight: Implications for Debiasing and Public Information Campaigns," in *Advances in Experimental Social Psychology*, Volume 39, (ed. Mark Zanna), Academic Press.
- Yoon, Carolyn, Cynthia P. May, and Lynn Hasher (2000), "Aging, Circadian Arousal Patterns, and Cognition," in *Cognitive Aging: A Student Primer*, (eds. Park and Schwarz), Psychology Press.
- Yoon, Carolyn, Cynthia P. May, and Lynn Hasher (1999), "Aging, Circadian Arousal Patterns, and Cognition," in *Cognition, Aging, and Self-Reports*, (eds. Schwarz, Park, Knauper, and Sudman), Psychology Press.

Other Publications

- Genevsky, Alexander, Carolyn Yoon, and Brian Knutson (2018), "When Brain Beats Behavior: Neuroforecasting Crowdfunding Outcomes," *Neuromarketing Yearbook 2018*, Neuromarketing Science and Business Association.
- Wagner III, Blake, Elaine Liu, Steven D. Shaw, Gleb Iakovlev, Linlu Zhou, Christina Harrington, Gregory Abowd, Carolyn Yoon, Santosh Kumar, Susan Murphy, Bonnie Spring, Inbal Nahum-Shani (2017), "e Wrapper: Operationalizing Engagement Strategies in mHealth," in *Proceedings of the 2017 ACM International Joint Conference on Pervasive and Ubiquitous Computing and Proceedings of the 2017 ACM International Symposium on Wearable Computers* (pp. 790-798), Association for Computing Machinery.
- Karmarkar, Uma R., and Carolyn Yoon (2017), "Consumer Neuroscience: Advances in Understanding Consumer Psychology," *Neuromarketing Yearbook 2017*, Neuromarketing Science and Business Association.
- Karmarkar, Uma R., Carolyn Yoon, and Hilke Plassmann (2015), "Marketers Should Pay Attention to fMRI," *Harvard Business Review*, <https://hbr.org/2015/11/marketers-should-pay-attention-to-fmri>.
- Diehl, Kristin and Carolyn Yoon (2015), *Advances in Consumer Research*, Vol. 43, Duluth, MN: Association for Consumer Research.
- Yoon, Carolyn (2011), "Aging Consumers," in *Consumer Insights: Findings from Behavioral Research*, (ed. Alba), Marketing Science Institute.
- Gutchess, Angela H., Ting Luo, Carolyn Yoon, Trey Hedden, Qicheng Jing, Denise Park (2003). How Does Culture Affect Age-Related Changes in the Categorical Organization of Memory? Abstract published in *The Clinical Neuropsychologist*, 17, 88.

Working Papers under Review and in Revision

- Peluso, Alessandro M., Cesare Amatulli, Gianluigi Guido, and Carolyn Yoon, "Aging and Environmental Sustainability."
- Nahum-Shani, Inbal, Steven D. Shaw, Stephanie M. Carpenter, Susan A. Murphy, and Carolyn Yoon, "Engagement in a Digital World."
- Genevsky, Alexander, Brian Knutson, and Carolyn Yoon, "Request Framing Moderates Affective Preferences in Charitable Giving."
- Chae, Rebecca and Carolyn Yoon, "Persuasiveness of Descriptive Norms: The Role of Culture and Context."

Honors and Awards

- PhD Teaching Excellence Award, Stephen M. Ross School of Business, 2016
- Society for Consumer Psychology Doctoral Symposium Faculty Fellow, 2015, 2016
- AMA Sheth Doctoral Consortium Faculty Fellow, 2013, 2014
- Association for Consumer Research Doctoral Symposium Faculty Fellow, 2012, 2013, 2018
- Association for Psychological Science Fellow, 2011
- Association for Consumer Research Best Poster Award, 2011
- Journal of Consumer Psychology* Top 20 Most Cited Paper Award, 2011
- Journal of Consumer Research* Best Paper Award, 2008
- Journal of Consumer Research* Outstanding Reviewer Award, 2005
- AMA Doctoral Consortium Representative
- Fuqua Fellowship
- UCLA Doctoral Fellowship
- Beta Gamma Sigma

Research Grants (past 8 years)

- Sponsor: UM MCubed 3.0
Title: Self-Assertive Interdependence in Arab Culture: Implications for Identity, Negotiations, and Business
Dates: September 1, 2018 – December 31, 2020
- Sponsor: UM MCubed 2.0
Title: Anxiety and Emotion Regulation: A Gene x Culture Interaction Hypothesis
Dates: December 1, 2016 – August 31, 2018
- Sponsor: Department of Defense
Title: Neural Bases of Persuasion and Social Influence in the U.S. and the Middle East
Dates: August 15, 2015 – August 14, 2016
- Sponsor: U.S. Office of Naval Research
Title: fNIRS Study of Cultural Differences in Social Influence
Dates: August 1, 2014 – August 14, 2015
- Sponsor: UM MCubed 1.0
Title: Genes and Cultural Acquisition
Dates: January 1, 2013 – December 31, 2014

Invited Presentations (past 8 years)

Neural Forecasting of Crowdsourced Funding

University of Miami Marketing Camp: February 6-7, 2020

University of Salento, Lecce, Italy: June 25, 2019

Certamente Neuromarketing, Milan, Italy: February 14-15, 2019

Rice University Marketing Camp: May 3-4, 2018

University of Pittsburgh, Marketing Department Seminar, March 2, 2018

Cornell University, Marketing Department Seminar, November 3, 2018

University of Pennsylvania, The Wharton School, Decision Processes Colloquia: Feb 27, 2017

The Chinese University of Hong Kong, Brain and Mind Institute (BMI) and Marketing Department Seminar: Dec 2, 2016

The Hong Kong Polytechnic University, Marketing Department Seminar: Nov 30, 2016

University of Maryland Marketing Camp: Oct 20-21, 2016

Korea University, Business School, Marketing Department Seminar: June 20, 2016,

UC Berkeley, Haas School of Business, The Shansby Research Seminar in Marketing: Feb 29, 2016

Western University, Ivey Business School, 9th Annual Consumer Behavior Symposium: Jan 16, 2016

University of Michigan, Cognition and Cognitive Neuroscience Area Forum: Dec 11, 2015

Society for Neuroeconomics Annual Meeting, Miami, Florida: Sept 25, 2015

ISMS Marketing Science Conference, Baltimore, MD: June 8, 2015

Aging in Consumer Contexts: Leveraging Rarely-Investigated Populations for Research on Behavioral and Social Processes in an Aging Context Expert Meeting

National Academy of Sciences Engineering, and Medicine, Washington DC: July 2-3, 2018

Creativity and Aging: Positive Consequences of Diminished Inhibitory Control

University of Toronto, Symposium in Honour of Lynn Hasher, Nov 17, 2017

NeuroInsights: Neuroscience for Marketing and Leadership

Northwestern University, Kellogg on Growth Forum Panel: Nov 16, 2016

Advancing Consumer Neuroscience

University of Alberta Marketing Camp: May 21-22, 2015

Harvard Business School, Marketing Department: April 13, 2015

Association for Consumer Research, Perspectives Session, Baltimore, MD: Oct 25, 2014

10th NeuroPsychoEconomics Conference, Munich, Keynote address: May 30, 2014 (declined)

Stanford University, Psychology Department: May 16, 2014

Culture, Genes, and Neural Basis of Self Judgments

Institute for Social Research, University of Michigan, Research Center for Group Dynamics

Speaker Series: Nov 30, 2015

Aesthetic Perception: Appreciation of Art

University of Michigan, Greater Questions in Neuroscience (GQIN) Colloquium Series:

July 30, 2014

Consumer Behavior: Developing Good Theory

AMA Sheth Foundation Doctoral Consortium, Northwestern University: June 27, 2014

Aging in Social Context

Stanford University, Psychology Department: June 9, 2014

The Dopamine Receptor Gene (DRD4) Moderates Cultural Difference in Independent versus Interdependent Social Orientation

UC Berkeley, Neuroeconomics Laboratory: Feb 12, 2014

Stanford University, Psychology Department: Feb 9, 2014

Duke University, Marketing Department: May 1, 2013

Invited Presentations (past 8 years) (continued)

Consumer Neuroscience of Brands

Erasmus University, Marketing Department: Dec 2, 2013

INSEAD, Marketing Department: Nov 22, 2013

HEC Paris Marketing Research Camp: Aug 30, 2013

University of Trento, Italy, Workshop on Context-dependent Consumer Decision-making:
An Interdisciplinary Enquiry, Keynote Address: June 17, 2013

University of Michigan, Decision Consortium Conference: May 15, 2013

University of Michigan, Ross School of Business, Hosmer-Hall Interdisciplinary Research
Presentation: March 26, 2013

Consumer Neuroscience: Current Status and Future Directions

AMA Sheth Foundation Doctoral Consortium, University of Michigan: June 8, 2013

Conference Presentations (past 8 years)

- “Consumer Neuroscience 101: Tools, Applications, and Challenges,” American Marketing Association Summer Conference, 2019, Chicago
- “Leveraging Insights from Consumer Neuroscience to Promote Prosocial Behavior,” Positive Business Conference, 2019, Ross School of Business, University of Michigan:
- “Bridging the Academia-Industry Gap in Neuromarketing Research: Challenges and Opportunities,” Neuromarketing World Forum, 2019, Rome, Italy
- “Cultural Differences in Conformity to Descriptive Norms,” Society for Consumer Psychology Conference, 2017, San Francisco, CA
- “Culture and Aesthetic Judgment: Are Asians More Tolerant of Object-Context Mismatch?” Society for Personality and Social Psychology Conference, 2017, San Antonio, TX
- “When Brain Beats Behavior: Neuroforecasting Crowdfunding Success”, 10th Triennial Invitational Choice Symposium, 2016, Lake Louise, Canada.
- “Neural Activity Predicts Crowdfunding Decisions”, 2015 Society for Consumer Psychology Conference, Vienna, Austria
- “It’s Smiling at Me: Satisfying Social Needs through Consumer Products...At the Expense of Genuine Relationships”, 2015 Society for Consumer Psychology Conference, Phoenix, AZ
- “Aging and Product Choice: The Effects of Feel-Age and Social Context”, 2014 Association for Consumer Research Conference, Baltimore, MD
- “The Context-dependent Nature of Brand Relationship Judgments: Insights from Consumer Neuroscience”, 9th Triennial Invitational Choice Symposium, 2013, Noordwijk, The Netherlands.
- “Nonconscious Processes”, 2013 Interdisciplinary Symposium on Decision Neuroscience, Philadelphia, PA

Poster Presentations (past 8 years)

- “Social Norms, Self-enhancement, and Genes: The Role of Dopaminergic, Serotonergic, and Oxytocinergic Genes in Self-Construction,”; 2018 Society for Consumer Psychology Conference, Dallas, TX
- “Cross-Cultural Differences in Aesthetic Judgments of Products: the Role of Cognitive Styles”; 2017 Association for Consumer Research Conference, San Diego, CA
- “Creative Decision Making and Aging: Positive Consequences of Diminished Inhibitory Control”; 2015 Society for Judgment and Decision Making Conference, Chicago, IL
- “The Social Side of Choice: Cultural Background Influences the Use of Social Information in Consumer Choice”; 2015 Association for Psychological Science Conference, New York, NY
- “The Moderating Role of Culture in the Relationship between the Dopamine Receptor D4 Gene (DRD4) and Novelty Seeking”; 2015 Society for Personality and Social Psychology Conference, Long Beach, CA

Teaching

- 9/16 – present Professor / Ross School of Business, University of Michigan
Courses Taught: BBA Program: Marketing Management, Business & Leaders:
The Positive Difference
Ph.D. Program: Behavioral Seminar in Consumer Behavior
- 9/06 – 8/16 Associate Professor / Ross School of Business, University of Michigan
Courses Taught: MBA Program: Consumer Behavior
BBA Program: Consumer Behavior, Marketing Management
Ph.D. Program: Behavioral Seminar in Consumer Behavior
- 9/98 – 8/06 Assistant Professor / Ross School of Business, University of Michigan
Courses Taught: MBA Program: Marketing Management, Consumer Behavior
BBA Program: Advertising Management, Marketing Research,
Marketing Management, Consumer Behavior
Ph.D. Program: Seminars in Consumer Behavior
- 7/95 - 7/98 Assistant Professor / University of Toronto
Courses Taught: MBA Program: Marketing Management
Ph.D. Program: Behavioral Research in Marketing
Undergrad Commerce Program: Introduction to Marketing Management
Advanced Strategic Marketing, Introduction to Management

Service

- Boards: Vice President, *Journal of Consumer Research* Policy Board (2019-2022)
Elected Board Member, Society for Neuroeconomics (2020-2023)
Elected Treasurer, Board of Directors, Association for Consumer
Research (2017-2020)
- Guest Co-Editor: *Frontiers in Neuroscience*: Special Issue on Consumer Neuroscience (2020)
Journal of Marketing Research: Special Issue on Neuroscience and
Marketing (August 2015)
Culture and Brain: Special Issue on Cultural Neuroscience (Winter 2015)
Journal of Consumer Psychology: Special Issue on Brand Insights from
Psychological and Neurophysiological Perspectives (January 2012)
- Associate Editor: *Journal of Marketing Research* (2013-present)
- Guest Associate Editor: *Journal of Consumer Research*, *Journal of Consumer Psychology*
- Editorial Review Boards: *Journal of Consumer Research* (2003-2005; 2012-present)
Journal of Marketing Research (2008-2013)
Journal of Consumer Psychology (2009-2017)
Frontiers in Decision Neuroscience (2010-present)
Customer Needs and Solutions (2014-present)
Frontiers in Behavioral Neuroscience (2015-present)
Journal of Neuroscience, Psychology & Economics (2007-present)
Journal of Marketing (2006-2008)
Journal of Economic Psychology (2000-2010)

Service (continued)

- Ad Hoc Reviewer: *International Journal of Research in Marketing, Journal of Public Policy & Marketing, Marketing Science, Marketing Letters, Journal of Service Research, Journal of Behavioral Decision Making, Psychology & Aging, American Psychologist, Perception & Psychophysics, MIS Quarterly, Journal of Experimental Psychology: General, PlosOne, Social Neuroscience, Emotion, Current Opinions in Behavioral Sciences, Journal of Organizational Behavior, Social Cognitive and Affective Neuroscience, Culture and Brain, European Journal of Marketing, Journal of Behavioral Decision Making, Mind and Matter*
National Science Foundation
National Institute of Health
National Institute of Aging
Social Sciences and Humanities Research Council of Canada
Natural Sciences and Engineering Research Council of Canada
TOP Grants Programme, Netherlands Organization for Scientific Research
MSI Clayton Dissertation Competition
SCP-SHETH Dissertation Proposal Competition
ACR Conference Proceedings: 1999-2014, 2017
SCP Conference Proceedings: 2002-2005, 2010-2011
APA Conference Proceedings: 2002, 2003
- Conference Co-Organizer: North American Association for Consumer Research Conference, New Orleans, Oct. 1-4, 2015
Consumer Neuroscience Satellite Symposium: Preconference to Annual Meeting of the Society for Neuroeconomics, Sept. 2012, Sept. 2013, Sept. 2014, Aug. 2016, Sept. 2017, Sept 2018
Interdisciplinary Symposium on Decision Neuroscience, Sept. 2010, Sept. 2011, May 2013, June 2014, May 2015, June 2016, June 2017, May 2018
International Cultural Neuroscience Consortium (ICNC) Conference, University of Michigan, April 4-5, 2014
Summer Institute in Cultural Neuroscience, Center for Culture, Mind, and the Brain, Institute for Social Research, University of Michigan, July 2010, July 2011, July 2012, July 2013
Annual Conference of the Center for Culture, Mind, and the Brain, Institute for Social Research, University of Michigan, April 2010, April 2011, April 2012, April 2013
Summer Workshop on Decision Neuroscience, Ross School of Business, University of Michigan, Aug. 21-23, 2009
The Aging Consumer: Perspectives from Psychology and Economics, Ross School of Business, University of Michigan, May 2-4, 2008
ACR Preconference on Decision Neuroscience; Exploring How Neuroscience Can Inform Consumer Research, Orlando, FL, Sept. 28, 2006
SCP Advertising and Consumer Psychology Conference; Consumers in Transitional Economies: Psychological and Interdisciplinary Perspectives, Washington DC, May 20-22, 2005

Service (continued)

Workshop Organizer: The Eleventh Triennial Invitational Choice Symposium, 2019 Workshop on From Individual Decision Making to the Population: Promises and Challenges for Decision Neuroscience, Chesapeake Bay, MD
The Tenth Triennial Invitational Choice Symposium, 2016 Workshop on Predicting Choice: Using Neural Insights for Population-Level Forecasting, Lake Louise, Canada
The Ninth Triennial Invitational Choice Symposium, 2013 Workshop on Consumer Neuroscience, Noordwijk, The Netherlands
The Eighth Triennial Invitational Choice Symposium, 2010 Workshop on Decision Neuroscience, North Key Largo, FL
The Sixth Triennial Invitational Choice Symposium, 2004 Workshop on Choice by Older Consumers, Estes Park, CO

Selection Committee: *Journal of Marketing Research* Editor-in-Chief search, 2019

Scientific Committee: Conference on Neuroeconomics 2008, Copenhagen, Denmark

Program Committee: ACR Conference: 2000, 2003, 2005, 2007, 2008, 2009(AE), 2012, 2017
SCP Conference: 2010, 2011, 2014, 2015, 2016, 2017

Advisory Board: Dean's DEI Council, Ross School of Business
Ipsos, Neuro and Behavioral Science, Scientific Advisory Board Member
University of Michigan, Center for Culture, Mind, and Brain (CCMB)
University of South Carolina, Center for Neuroeconomic Research
Erasmus University, ISAM Center for Neuroeconomics
Temple University, Center for Neural Decision Making

University Service: The National Academy of Sciences, Engineering, and Medicine
Action Collaborative on Sexual Harassment member: 2019-2023
BioSocial Methods Collaborative member: 2013-present
Society 2030 Steering Committee member: 2010-2016
Design Science Program Committee member: 2006-2017
ISR Research Center for Group Dynamics Speaker Series Organizer: 2010

School Service: Executive Committee member: 2019-2021
Faculty DEI Committee chair: 2017-present
DEI Curriculum Taskforce member: 2020-2021
IDO Taskforce member: 2020-2021
Faculty Director of IDO: 2021-present
Faculty Director of Diversity and Inclusion: 2017-2020
Faculty Ally for Diversity in Graduate Education: 2017-2021
Ross School of Business Diversity Committee member: 2012-13
Ross School of Business Curriculum Committee member: 2008-2010
Ross School of Business WAARM Committee member: 2006-2007, 2010-11

Departmental Service: Marketing Area PhD Coordinator: 2015-2018
Marketing Area PhD Committee member: 2014-2015
Marketing Curriculum Committee member: 2009-2011
Marketing Faculty Recruiting Committee chair: 2006-2007, 2008-9, 2012
Marketing Faculty Recruiting Committee member: 1999, 2007, 2009-12, 2016-17
Marketing Brown Bag Series organizer: 2004-2005
Subject Pool administrator: 1999-2002, 2003-2004

Dissertation Committees

Chair, 2021 Steven Shaw, University of Michigan, Ross School of Business, Marketing Department
Member, 2021 Cristina Salvador, University of Michigan, Department of Psychology
Member, 2021 Hyesue Jang, University of Michigan, Department of Psychology
Co-Chair, 2020 Rebecca Chae, University of Michigan, Ross School of Business, Marketing Department
Co-Chair, 2019 Tseng-Ping Chiu, University of Michigan, Design Science Program
Member, 2019 Megan Seymour, University of Michigan, Department of Psychology
Member, 2018 Alexandria Caple, University of Michigan, Department of Psychology
Member, 2018 Sarah Huff, University of Michigan, Department of Psychology
Member, 2018 Ziyong Lin, University of Michigan, Department of Psychology
Co-Chair, 2015 Stephanie Carpenter, University of Michigan, Ross School of Business, Marketing Department; and Department of Psychology
Member, 2015 Jason Stornelli, University of Michigan, Ross School of Business, Marketing Department
Member, 2015 Christine Kang, University of Michigan, Ross School of Business, Marketing Department
Member, 2015 Rebecca Rhodes, University of Michigan, Department of Psychology
Member, 2014 Emily Bonem, University of Michigan, Department of Psychology
Chair, 2013 James Mourey, University of Michigan, Ross School of Business, Marketing Department (Winner of the 2010 Society for Consumer Psychology Dissertation Proposal Competition)
Co-Chair, 2013 Jihye Kim, University of Michigan, Design Science Program
Co-Chair, 2013 Elliott Manzon, University of Michigan, Design Science Program
Member, 2013 Soodeh Montazeri, University of Michigan, Design Science Program
Co-Chair, 2012 Sookyung Cho, University of Michigan, Design Science Program
Member, 2012 Jiyoung Park, University of Michigan, Department of Psychology
Member, 2011 Alex Chavez, University of Michigan, Department of Psychology
Member, 2011 Sinem Atakan, University of Michigan, Ross School of Business, Marketing Department
Member, 2011 Jinkyung Na, University of Michigan, Department of Psychology
Member, 2010 Jesse Chandler, University of Michigan, Department of Psychology
Member, 2009 Tahira Reid, University of Michigan, Design Science Program
Chair, 2008 Mary Wagner, University of Michigan, Ross School of Business, Marketing Department
Member, 2006 Joyce Pang, University of Michigan, Department of Psychology
Member, 2006 Oona Cha, University of Michigan, Department of Psychology
Member, 2006 Yuri Miyamoto, University of Michigan, Department of Psychology
Member, 2004 Angela Hall Gutchess, University of Michigan, Department of Psychology
Member, 2003 Heather Pond, University of Michigan, Department of Psychology
Member, 2002 Trey Hedden, University of Michigan, Department of Psychology
Member, 2000 Michelle Lee, University of Toronto, Joseph L. Rotman School of Management
Member, 1998 Sharmistha Law, University of Toronto, Joseph L. Rotman School of Management
Member, 1997 Elizabeth Cowley, University of Toronto, Joseph L. Rotman School of Management

Professional Affiliations

Association for Consumer Research
American Marketing Association
American Psychological Society
American Psychological Association
Division 23, Society for Consumer Psychology
Division 20, Adult Development and Aging
Society for Neuroscience
Society for Neuroeconomics