

Anti-Virus Software Installation and Updates

Your home computer and laptop are too important to your success at Ross. The last thing you want is to get crippled with a virus. Members of the University of Michigan have access to an auto-updating version of McAfee VirusScan for free!

Download

The VirusScan download is found on the Virus Busters page of the ITCS website.



Before downloading and installing VirusScan, you need to remove any currently installed anti-virus software using the Control Panel.



Wireless can run too slow for downloads – an Ethernet or high-speed internet connection is recommended. As with any software installation, be sure all programs are closed.

Vista users: During setup, you will get many pop-up windows asking if you would like to continue – simply click ‘YES’ on each window to continue.

Download the latest version of VirusScan from the VirusBusters webpage, logging in as prompted with your *username* and Kerberos password. Save the installation file to your computer.

Close Internet Explorer and any open programs before installing the file.

Installation

If you did not previously remove any installed versions of anti-virus software on your computer, do so at this time, then reboot.

Close all open programs, including Internet Explorer.

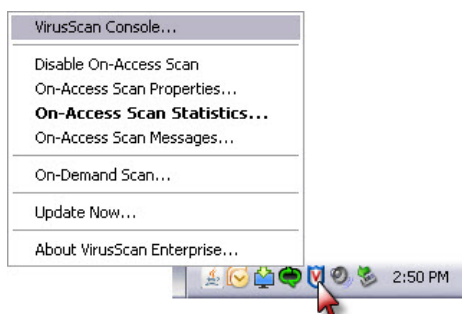
Double-click the installation file and follow the prompts.

If you have questions or problems during the installation, please visit the VirusBuster’s FAQ for suggestions and tips or email virus.busters@umich.edu.

Using VirusScan

An initial scan will begin once installation is complete. You may cancel this scan if you wish.

Each day when you are connected to the internet, VirusScan will update automatically from the UM VirusBuster’s website. You can make sure that you are up-to-date by right-clicking the McAfee symbol in your system tray and going to the VirusScan Console.



‘AutoUpdate’ and ‘StartUp Update Task’ should show ‘The Update succeeded’. If it says the update failed, rerun the update by selecting the AutoUpdate task and clicking the green arrow on the toolbar.

