On behalf of everyone at Kresge Library Services, we would like to welcome you to the Ross School of Business of the University of Michigan. We are proud to offer students at Ross one of the finest suites of resources and services available at any business school. Please do not hesitate to contact us if you have any requests, needs, comments, questions or suggestions on how we can improve library services for the Ross community.

-- Corey Seeman, Director, Kresge Library Services
(734) 764-9969 / cseeman@umich.edu

http://www.bus.umich.edu/KresgeLibrary/

Key Collections & Resources (follow links from the Kresge Home Page)

- **Business Databases** are found on Kresge’s ‘A-Z Database List.’ We provide over 100 business databases on practically every topic and are available to Ross students anywhere where you can connect to the Internet.

- **Kresge Library Research Guides** allow you to more easily find information such as databases, key journals, e-books, and other resources on specific subjects. You will also find guides to support your research assignments at Ross.

- **Video Tutorials** provide quick and efficient ways to help you use these resources.

- **Database Instruction Handouts** are useful for learning more about particular databases. The handouts page also includes the schedule of upcoming sessions.

- **Journal Locator** will help you track down online access to newspapers, magazines, trade publications, scholarly journals, and other business information resources.

- **Kresge Database Search** provides an easy way to search much of the Kresge content including journal articles, e-books, reports and other items on virtually every business topic.

- **Course Syllabi Archive** allows you to better select electives while at Ross.

Getting Help!

At Kresge Library, you can contact us numerous ways to get help, get suggestions for resources, or any other information need you have. The Kresge Library staff are located in the Modular Offices (MOtown) near the front entrance of the Ross Building. Any question you have is important to us – and we provide lots of ways to connect with us:

- **Email a Librarian** - kresge_library@umich.edu

- **Instant Message Reference** – Find our web-based chat service on our home page.

- **In-Person Reference** – at the Modular Offices. Check hours on our home page.

- **Make an Appointment with a Librarian** – for individuals or groups with larger research projects.

- **Get news about Kresge via facebook and twitter**: Please follow us at @kresge_library and facebook (follow the link from our homepage)
Kresge Library is your lifeline to information

- We have access to over 100 business databases at Kresge Library, and resources of the University of Michigan Libraries, one of the best library systems in the world.
- Ross students have access to all library resources at the University, as well as databases licensed just for the Ross Community.
- Get in-person assistance by heading over to the Modulars Offices (MOtown).
- For assistance anytime, please contact us via email to kresge_library@umich.edu or by using this web form: http://www.bus.umich.edu/kresgelibrary/contact.htm.
- If you would like to meet with a librarian to discuss your research needs, please use the above form to make an appointment. You may also use the chat client located right on the Kresge Library's home page: http://www.bus.umich.edu/KresgeLibrary.

Kresge Library is your source for course materials (coursepacks)

- We manage the coursepack operations for Ross classes that use business cases, articles, simulations, and course handouts. Course materials are distributed electronically via Study.net. Students may purchase optional print TEXTPACKs which could be useful in classes where electronic devices are not allowed.
- You will be notified via CTools or Canvas if you have a coursepack for your class. Please remember to order your coursepack for the section that you are registered and within the time frame outlined in the CTools message. For more information, please visit: http://www.bus.umich.edu/kresgelibrary/support/students.htm

Kresge Library is focused on service

- At Kresge Library, service is our brand. We work diligently with all students, faculty and staff at the Ross School of Business to help identify the best resources for whatever research project you might be working on.
- The Kresge librarians can help you with any information needs while at Ross. This might include: classwork assignments, case competitions, career search, clubs and extra-curricular, or even a simple curiosity. We call this the 5Cs!
- You can chat with a librarian right on the Kresge homepage. We staff our chat service throughout the week. Check the hours and availability on the Kresge home page.
- For MBA students during MAP, your team will have an assigned librarian who will be able to help you identify resources that will help with your project. This allows you to dig deeper into your topic.
- We provide the Ross Exam Viewing and Assignment Distribution Service (located in Legal Research 102 in the Law Quad). This will be the same location as TEXTPACK pickup.

Where’s Kresge?

Kresge staff will be working in the Modular Office near the Ross Entrance. We call it MOtown.

But we are really just an email (Kresge_library@umich.edu) or IM Chat away!