

Kresge Library Services Information for Students Fall 2014

On behalf of everyone at Kresge Library Services, we would like to welcome you to the Ross School of Business of the University of Michigan. We are proud to offer students at Ross one of the finest suites of resources and services available at any business school. Please do not hesitate to contact us if you have any requests, needs, comments, questions or suggestions on how we can improve library services for the Ross community.

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<http://www.bus.umich.edu/KresgeLibrary/>

Key Collections & Resources *(follow links from the Kresge Home Page)*

- **Business Databases** are found on Kresge's 'A-Z Database List.' We provide over 90 electronic business resources to Ross students wherever you find yourself.
- **Kresge Library Research Guides and Wiki Pages** are growing resources from Kresge Library. These tools allow us to more easily share information such as database hints, key journals, and direct links to resources. You will also find guides and wiki pages to support your research assignments at Ross.
- **Video Tutorials and the Kresge Library Dash (Podcast Series)** provide quick and efficient ways to help you use our electronic resources.
- **Database Instruction Handouts** are useful for learning more about particular databases. The handouts page also includes the schedule of upcoming sessions.
- **Journal Locator** will take you to full-text content from newspapers, magazines, trade journals and scholarly journals.
- **Kresge Library Catalog** provides access to electronic journals and e-books on many different business subjects.



Getting Help!

At Kresge Library, you can contact us numerous ways to get help, get suggestions for resources, or any other information need you have. The Kresge Library staff are located in the Modular Offices near the front entrance of the Ross Building.

Any question you have is important to us – and we provide lots of ways to connect with us:

- **Email a Librarian** - kresge_library@umich.edu
- **Instant Message Reference** – Our web-based IM service is offered right on our home page.
- **In-Person Reference** – Look for news about reference hours for Fall and Winter Terms at locations throughout Ross.
- **Make an Appointment with a Librarian** – for individuals or groups with larger projects.
- **Get news about Kresge via facebook and twitter:** Please follow us at @kresge_library and facebook (follow the link from our homepage)

Kresge Library is your lifeline to information

- We have access to over 90 business databases at Kresge Library, and resources of the University of Michigan Libraries, one of the best library systems in the world.
- Ross students have access to all library resources at the University, as well as databases licensed just for the Ross Community.
- We will send out hours and locations for the Kresge reference desk as we get closer to the start of Fall Term. For assistance anytime, please contact us via email to kresge_library@umich.edu or by using this web form: <http://www.bus.umich.edu/kresgelibrary/contact.htm>.
- If you would like to meet with a librarian, please use the above web form to make an appointment. You may also use the IM chat client that is located right on the Kresge Library's home page: <http://www.bus.umich.edu/KresgeLibrary>.

Kresge Library is your source for course materials (coursepacks)

- We manage the coursepack operations for Ross classes that use business cases, articles, simulations, and course handouts. Starting this summer, we will be distributing all coursepacks electronically via Study.net. Students will be able to purchase an optional print TEXTPACKs which could be useful in classes where electronic devices are not allowed.
- You will be notified via CTools if you have a coursepack for your class. Please remember to order your coursepack for the section that you are registered and within the time frame outlined in the CTools message. For more information, please visit: <http://www.bus.umich.edu/kresgelibrary/support/students.htm>

Kresge Library is focused on service

- At Kresge Library, service is our brand. We work diligently with all students, faculty and staff at the Ross School of Business to help identify the best resources for whatever research project you might be working on.
- The Kresge librarians can help you with any information needs while at Ross. This might include: classwork assignments, case competitions, career search, clubs and extra-curricular, or even a simple curiosity. We call this the 5Cs!
- You can chat with a librarian right on the Kresge homepage. We staff our chat service typically from 10am to 10pm Monday through Thursday (during Fall and Winter Terms) and abbreviated hours over the weekend.
- For MBA students during MAP, your team will have an assigned librarian who will be able to help you identify resources that will help with your project. This allows you to dig deeper into your topic.
- Starting this fall, we providing the new Ross Exam Viewing and Assignment Distribution Service (located in Legal Research 102 in the Law Quad). This will be the same location as TEXTPACK pickup.



Where's Kresge?

Kresge staff will be working in the Modular Office near the Ross Entrance. But we are really just an email (kresge_library@umich.edu) or IM Chat away!