

Eric Svaan

Business Contacts

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Home Contacts

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Teaching and research interests:

- New Business & New Product Development, Project Management
- Supply Chain Network design
- Rapid Plant Assessment & Lean Operations Transformation

Lecturer of Technology and Operations at Ross School of Business 1991 – present

Degree program teaching

Operations Management Core (graduate and undergraduate)
Project Management (graduate elective)
Extended Supply Chain Management Simulation (graduate elective)
Strategic Management of Operations (graduate elective)
Integrated Product Development (graduate and undergraduate elective)
Multidisciplinary Action Project (graduate)
Operations for Lawyers (Graduate)
Entrepreneurial Business Basics (graduate and undergraduate)
C-Level Thinking (graduate capstone)

Executive Education program teaching

Ross School, open enrollment and custom programs, 2005 - present
Minnesota Carlson School, open enrollment and custom programs, 1999-2014
Contracted international custom programs in Ukraine, Germany, Canada

Tauber Manufacturing Institute Project Advisor, 1995 – present

Recent projects with CanAm, Spacelabs, 3M, Fresenius, ConAgra, General Electric, Boeing, Grainger, Cisco, Exide, Precision Castparts, Kostal, Borg-Warner, Dow, Pfizer, Alcoa, Raytheon, Cummins, General Cable, Ford, Chrysler

Earned Degrees and certificates

M.S., Manufacturing and Operations Systems, Graduate School of Industrial Administration, Carnegie Mellon University, 1989.
M.B.A., Information Systems / Operations Management, Indiana University, 1983.
M. Div., Trinity Evangelical Divinity School, 1976.
A.B., Math and Linguistics, Indiana University, 1973.
Certified Project Management Associate, IPMA Level D
Certified Fellow, American Production and Inventory Control Society (inactive)

Other Professional Experience

Analyst, Scheduler, Buyer: Hewlett Packard, 1983-87.
Hands-on Operations and Information Systems Management
Clerk: U. S. Postal Service, 1978-83.
A worm's eye view of a troubled service operation.
Pastor and Youth Director: Baptist and Presbyterian churches, 1976-79.
People-intense work with lofty motives and holy methods for low pay